

# Frequently Asked Questions BEE Creative



#### How much does it cost?

£10 per session! There is also a registration fee of £10 per child, so your children can access any of our other Creative Arts & Dance programmes!



## When do you run your sessions?

We run Monday to Friday from 3pm to 6pm during the school term. We do not run during the school holidays, however we often have our provisions running within our company.

## What age do you provide childcare for?

Ages 5+ (Children who are aged 5 must be in Year 1)

## Do you provide pick up from school?

At the moment, we only provide pick up from Cavendish Primary School and Our Lady & St Brendan's Catholic Primary School.



# Are you an "Approved Setting"?

Yes, we are an approved setting for Childcare. We are an Ofsted registered afterschool provision.



# How long does the contract last for?

Our contracts last for 3 months and you will be asked to select the days that you would like childcare, if you would like additional days, we can add this to your invoice for the month. (The same rate will be given for Additional Days)







#### Can I claim childcare benefits?

If you are eligible you may be able to receive some support towards your childcare fees. We can support you by providing you with invoices and our Ofsted registration, however it is your responsibility to organise this. Use the childcare calculator to find out how much you could receive for using our childcare provision.

#### Follow the link below:

\*https://www.gov.uk/childcare-calculator

## How do I communicate with you?

When you enrol onto the BEE Creative Programme, you will be sent an invite to join Class Dojo – A user-friendly phone app and website that allows your communication with our practitioners to be easy, safe and accessible. We upload many pictures and videos on our Class Story of the activities the children take part in throughout the week. The children will also receive points for showing our 5 Values!



# When do I need to pay?

We will send you an invoice on Class Dojo every month to be paid by the 25<sup>th</sup> of each month. We do not take cash and request our payments are made using BACS with our Account Number & Sort Code on your invoice.